



IgeaCare Systems Inc.

Warranty & Certification

If you would like to report a fault or return an igeacom device for warranty repair, please complete the online form at: <http://www.igeacare.com/support.htm> All igeacom devices have a one year warranty against manufacturer defect. The igeacom wireless pull cord battery and wireless pendant battery have a five year warranty.

Please register your igeacom device online at: <http://www.igeacare.com/support.htm>

The igeacom 100, 300 and 500 are CSA certified:

- 1) Class 481205
CSA Std C22.2 No. 205 - m1983 signal equipment;
CAN/CSA - 22.2 No. 60950 -1-03;
Bi-national standard with UL 60950-1
- 2) CSA-US
Class 481284
Class 481204
CSA Std C22.2 No 205-m1983;
UL Std No. 464, Eight ed 2003
CAN/CSA 22.2 No. 60950-1-03;
Bi-National standard with UL 60950-1
- 3) igeacom300 & igeacom500
FCC ID:SEDIGEACOM
IC: 5263A-IGEACOM

Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

"NOTE: THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT."

Warranty

a) Hardware Products Warranty. For a period of one (1) year, IgeaCare Systems Inc. warrants that (i) the hardware portions of any Product will operate in accordance with IgeaCare Systems Inc.'s published specifications and documentation for the product on the date it is shipped, (ii) all Nurse Call Hardware Products will be made from entirely new parts. Replacement parts are warranted for ninety (90) days or for the remainder of the warranty period in effect on the original product, whichever is greater.



- b) Limited Software Warranty. For a period of one (1) year, IgeaCare Systems Inc. warrants that (i) the Software will materially conform to IgeaCare Systems Inc.'s then-current documentation and specifications for such Software; (ii) the media containing the Software (but not the software itself) is free from physical defects; (iii) IgeaCare Systems Inc. shall, within ninety (90) days furnish replacement media containing the Software that is free from physical defects
- c) Software Maintenance and Upgrade Options. For a period of ninety (90) days from the purchase date, IgeaCare Systems Inc. will provide without charge for delivery to such End User upgrades and support services in accordance with IgeaCare Systems Inc.'s standard support terms and conditions.
- d) Battery Warranty. For a period of five (5) years, IgeaCare Systems Inc. shall replace the battery/batteries in any hardware product.

Exclusive Warranties.

THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS TO THE FULLEST EXTENT PERMITTED BY LAW. IGEACARE SYSTEMS INC. NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OR THE RESULTS OF THE USE OF THE NURSE CALL HARDWARE PRODUCTS AND/OR LICENSED PRODUCTS, DOCUMENTATION NOR ANY OTHER ITEMS OR MATERIALS PROVIDED HEREUNDER IN TERMS OF CORRECTNESS, COMPLETENESS, ACCURACY, RELIABILITY, OR OTHERWISE, AND IGEACARE SYSTEMS INC. MAKES NO WARRANTY WHATSOEVER OF ANY NONSTANDARD PRODUCTS SUPPLIED BY IT HEREUNDER. (Neither Nurse Call Hardware Products nor Software shall be deemed "nonstandard products" for the purposes of this paragraph.)

IGEACARE SYSTEMS INC. SHALL NOT BE LIABLE UNDER THIS WARRANTY IF THE ALLEGED DEFECT IN THE PRODUCT DOES NOT EXIST OR ANY THIRD PERSON'S (FOR WHOM IGEACARE SYSTEMS INC. IS NOT RESPONSIBLE AS PROVIDED HEREIN) MISUSE, NEGLIGENCE, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPTS TO REPAIR, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING OR OTHER HAZARD.

Limitation of Liability.

IN NO EVENT, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) SHALL IGEACARE SYSTEMS INC. BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE, LOSS OF BUSINESS, LOST PROFITS OR LOST OR INACCURATE DATA, OR COST OF COVER, PROCUREMENT OF SUBSTITUTE PRODUCTS, TECHNOLOGY OR SERVICES OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT OR THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE OR INTERRUPTION OF ITS PRODUCTS. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREUNDER SHALL FAIL OF ITS ESSENTIAL PURPOSE.