

Service and Warranty Information

Two-Year Warranty

Two-Year Warranty applies to the following products:

GN 2100 Series | GN 2200 Series | ADDvantage | Orator-G | 405-Flex-SF | Stratus Ultra-G | Contour LX-G | 805 Flex | All Commercial Grade Amplifiers

GN Netcom, Inc. warrants these products against all defects in material and workmanship for a period of two years from the date of original purchase. The conditions of this warranty and our responsibilities under this warranty are as follows: The warranty is limited to the original purchaser. The warranty is void if the serial number, date code label, or product label is removed, or if the product has been subject to physical abuse, improper installation, modification, or repair by unauthorized third parties. The responsibility of GN Netcom, Inc. under this warranty shall be limited to the repair or replacement of the product at the sole discretion of GN Netcom, Inc. Any implied warranty on GN Netcom, Inc. products is limited to two years from the date of purchase on all parts, including the cords and connectors. Specifically exempt from warranty are limited-life consumable components subject to normal wear and tear, such as microphone windscreens, ear cushions, ear tips, decorative finishes, batteries, and other accessories. GN Netcom, Inc. is not liable for any incidental or consequential damages arising from the use or misuse of any GN Netcom, Inc. product. A copy of your receipt or other proof of purchase is required. Without proof of purchase, your warranty is defined as beginning on the date of manufacture as labeled on the product. This warranty gives you specific legal rights and you may have other rights which vary from location to location. Unless otherwise instructed in the User Guide, the user may not, under any circumstances, attempt any service, adjustments or repairs on this unit, whether in or out of warranty. It must be returned to the factory or authorized service agency for all such work.

One-Year Warranty

One-Year Warranty applies to the following products:

GN 4100 Series | All Wireless Products | All Headset Telephones | Computer Products

GN Netcom, Inc. warrants these products against all defects in material and workmanship for a period of one year from the date of original purchase. The conditions of this warranty and our responsibilities under this warranty are as follows: The warranty is limited to the original purchaser. The warranty is void if the serial number, date code label, or product label is removed, or if the product has been subject to physical abuse, improper installation, modification, or repair by unauthorized third parties. The responsibility of GN Netcom, Inc. under this warranty shall be limited to the repair or replacement of the product at the sole discretion of GN Netcom, Inc. Any implied warranty on GN Netcom, Inc. products is limited to one year from the date of purchase on all parts, including the cords and connectors. Specifically exempt from warranty are limited-life consumable components subject to normal wear and tear, such as microphone windscreens, ear cushions, ear tips, decorative finishes, batteries, and other accessories. GN Netcom, Inc. is not liable for any incidental or consequential damages arising from the use or misuse of any GN Netcom, Inc. product. A copy of your receipt or other proof of purchase is required. Without proof of purchase, your warranty is defined as beginning on the date of manufacture as labeled on the product. This warranty gives you specific legal rights and you may have other rights which vary from location to location. Unless otherwise instructed in the User Guide, the user may not, under any circumstances, attempt any service, adjustments or repairs on this unit, whether in or out of warranty. It must be returned to the factory or authorized service agency for all such work.